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Working file?

THE CHILDREN'S MUSEUM, JAMAICAWAY, BOSTON, MASSACHUSETTS 02130

JANU 1980

DATE March 12, 1980

FROM Janet Kamien


TO Mike, Elaine, John Sloan,
Nick, Duncan, Betsey F.,
Mary Babine

RE _____

The Advisory Council for the TCM Accessibility Project have made a number of suggestions for improvement of access. Some of the solutions cannot be implemented by the project team and require help and/or approval from you:

- 1) The ramp on the restaurant side should be lit. It is the obvious entrance from the handicapped parking area. We understand that this area is for the time being "finished", but Michael feels there may be a chance for light installation when the restaurant reopens. Will Mike, Duncan, and Nick please be aware of this concern and work toward these lights being part of the renovation contract?
- 2) Curb cuts are necessary on either side of the driveway off Congress St. on the far side of the bridge. Can John Sloan take care of this?
- 3) Who will be responsible for a signage path from the South Station T to run down Atlantic Ave., across Congress St. and down Congress St. to the wharf? We understand that Bill Litant is working on an exit sign for inside the station. How is this going?
- 4) The project team will try to install an exterior sign on Congress St. to point out the HP parking area.
- 5) Since our meetings and this memo, Nick has cleaned out the apron parking! Thank you! We know this is a continuing problem.
- 6) The HP zone in front of McDonald's has been turned into a bus stop. Can John Sloan find out about this?

(Over)

- 7) One of the public phones in the lobby must be assisted. A very good example was seen at Eastern Airlines Shuttle at LaGuardia Airport. Telephone company signage included a receiver like this.  Two buttons are on the receiver. One makes the callers voice louder. One makes the callees voice louder. Perfect for our lobby. Can Mary Babine please organize this?
- 8) We would like to install a TTY for deaf callers. Should this be a shared service? If so, it should be at the switchboard. Is this possible? Although calls will be light, they are more time consuming. Other option for TCM use only is 2nd floor desk. Can Duncan, Mary and Elaine please respond?
- 9) Security people must be trained to respond appropriately to HP visitors. We will be in touch with Nick about this.
- 10) The loading dock area and rear elevator are often crowded. We would like to assure access to the area and elevator by painting zones to be kept clear on the floor. Nick, please respond.
- 11) We understand that a crossing guard on Congress St. may become available with Mass Port funds. We think this would be terrific for HP access issues about parking.